Journal DOI: 10.36713/epra1013 | SJIF Impact Factor (2026): 8.748 ISSN: 2347-4378
EPRA International Journal of Economics, Business and Management Studies (EBMS)
Volume: 13 | Issue: 3 | March 2026 -Peer-Reviewed Journal

AN ANALYSIS OF THE FINANCIAL PERFORMANCE OF NBFC

Vaishnavi S[1], Dr. Ganesan alias Kanagaraj[2]
[1]II YEAR MBA (Finance &Operations), Saveetha Engineering College
[2]Assistant. Professor, Department of MBA, Saveetha Engineering College

ABSTRACT
Non-Banking Financial Companies (NBFCs) have emerged as critical players in India's financial ecosystem, complementing banks by providing credit access to underserved sectors. Their role in financial inclusion, infrastructure financing, and retail lending has grown significantly in recent years. However, NBFCs face challenges such as liquidity constraints, asset quality deterioration, and regulatory pressures. This paper presents a systematic review and comparative analysis of financial performance indicators of NBFCs, including profitability, asset quality, capital adequacy, and liquidity management. Using secondary data from RBI reports, industry publications, and peer-reviewed studies (2010–2025), the findings indicate that while NBFCs contribute substantially to credit expansion, their performance is highly sensitive to macroeconomic shocks and regulatory changes. The study highlights the importance of robust risk management, diversification of funding sources, and digital transformation in sustaining NBFC growth and stability.

KEYWORDS: *NBFCs, Financial Performance, Asset Quality, Liquidity Risk, Profitability, Financial Inclusion, Risk Management*

INTRODUCTION

NBFCs have become integral to India's financial system by serving niche markets such as small businesses, rural borrowers, and infrastructure projects. Unlike banks, NBFCs cannot accept demand deposits but provide loans, leasing, hire-purchase, and investment services. Their flexibility and innovative lending models have made them vital for financial inclusion. Globally, NBFCs and similar intermediaries account for nearly 50% of credit outside traditional banking channels (BIS, 2023).

However, the sector has faced crises such as the IL&FS default (2018) and subsequent liquidity crunch, raising concerns about systemic stability. Evaluating NBFCs' financial performance is therefore essential to understand their resilience and contribution to the economy.

PROBLEM STATEMENT

Despite their growing importance, NBFCs face challenges in maintaining financial stability. Asset-liability mismatches, dependence on wholesale funding, and exposure to high-riskborrowers often weaken their financial performance. Traditional performance measures focusing only on profitability fail to capture systemic risks. A comprehensive analysis of NBFCs' financial performance is needed to assess their sustainability and role in India's evolving financial landscape

RESEARCH OBJECTIVES AND QUESTIONS

Objectives

- To evaluate the financial performance of NBFCs using key indicators (profitability, asset quality, capital adequacy, liquidity).
- To identify challenges faced by NBFCs in maintaining financial stability.
- To analyze the impact of regulatory and macroeconomic factors on NBFC performance.
- To suggest strategies for improving resilience and long-term sustainability.

Research Questions

- RQ1: What are the key determinants of financial performance in NBFCs?
- RQ2: How do regulatory and market risks affect NBFCs' stability and profitability?

Journal DOI: 10.36713/epra1013 | SJIF Impact Factor (2026): 8.748 ISSN: 2347-4378
EPRA International Journal of Economics, Business and Management Studies (EBMS)
Volume: 13 | Issue: 3 | March 2026 -Peer-Reviewed Journal

LITERATURE REVIEW

Studies highlight NBFCs' role in bridging credit gaps for underserved sectors. According to RBI reports, NBFCs account for nearly 25% of total credit in India. Research by Kumar & Singh (2020) emphasizes liquidity risk as a major determinant of NBFC performance. Sharma (2021) notes that asset quality deterioration, particularly in retail lending, impacts profitability.

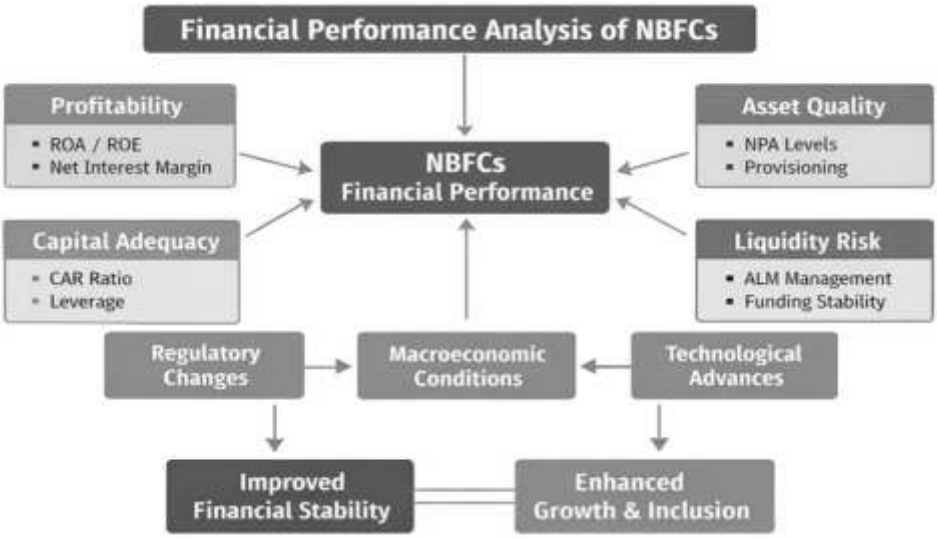
Comparative studies show that NBFCs outperform banks in niche lending but remain vulnerable to funding shocks. Deloitte (2022) and PwC (2023) stress the importance of digital lending platforms and fintech partnerships in enhancing NBFC efficiency. Recent literature also highlights the role of regulatory reforms (RBI, 2025) in strengthening NBFC resilience.

PROPOSED CONCEPTUAL FRAMEWORK

The framework links NBFCs' financial performance to four dimensions:

- **Profitability** (ROA, ROE, Net Interest Margin)
- **Asset Quality** (NPA ratios, provisioning)
- **Capital Adequacy** (CAR, leverage ratios)
- **Liquidity Management** (ALM practices, funding diversification)

These dimensions interact with external factors such as regulatory policies, macroeconomic conditions, and technological adoption, ultimately influencing NBFCs' sustainability and contribution to financial inclusion.



RESEARCH METHODOLOGY

This study adopts a secondary data approach, analyzing RBI reports, industry publications, and peer-reviewed articles from 2010–2025. Comparative analysis of NBFCs' financial indicators was conducted across different categories (investment companies, loan companies, infrastructure finance companies). Key metrics include profitability ratios, capital adequacy, liquidity ratios, and asset quality indicators.

RESULTS AND DISCUSSION

Table 1. Profitability Indicators of NBFCs

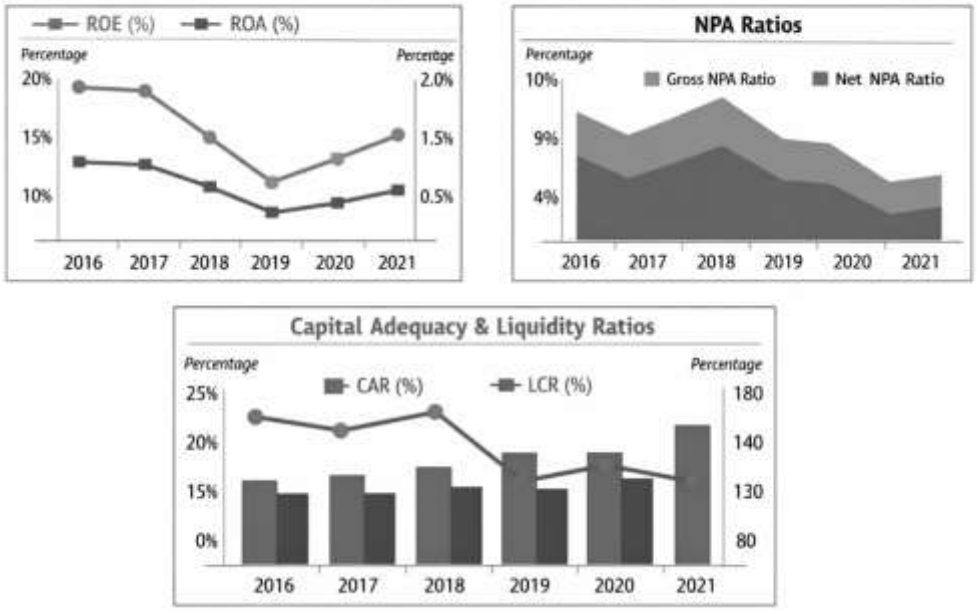
Indicator	Key Strengths	Limitations	Best Application
ROA	Measures Asset Efficiency	May Not Reflect off- Balance Sheet Exposures	Profitability Analysis
ROE	Captures Shareholder Returns	Sensitive to Leverage	Investor Evaluation
NIM	Indicates Core Lending Profitability	Impacted by Interest Rate Volatility	Lending Model Assessment

Journal DOI: 10.36713/epra1013 | SJIF Impact Factor (2026): 8.748 ISSN: 2347-4378
EPRA International Journal of Economics, Business and Management Studies (EBMS)
Volume: 13 | Issue: 3 | March 2026 -Peer-Reviewed Journal

Table 2. Asset Quality, Capital Adequacy, and Liquidity Indicators

Indicator	Key Strengths	Limitations	Best Application
Return on Assets (ROA)	Measures asset efficiency; useful for profitability benchmarking	May not reflect off- balance sheet exposures	Profitability Analysis
Return on Equity (ROE)	Captures shareholder returns; reflects capital efficiency	Sensitive to leverage and equity fluctuations	Investor Performance Evaluation
Net Interest Margin (NIM)	Indicates core lending profitability; easy to compare across firms	Impacted by interest rate volatility	Lending model assessment
Capital Adequacy Ratio (CAR)	Regulatory compliance; buffers against credit risk	May not reflect asset quality deterioration	Solvency and regulatory health
Gross/Net NPA Ratio	Reveals asset quality; critical for credit risk monitoring	Lagging indicator; may be influenced by restructuring	Credit portfolio health check
Liquidity Coverage Ratio (LCR)	Assesses short-term liquidity resilience	Requires granular data; may not capture long- term mismatches	Liquidity stress testing
Leverage Ratio	Indicates financial stability; simple to compute	May not reflect risk-weighted exposures	Risk management and capital structure review

Figure 2. Financial Performance Trends of NBFCs (2016–2021)



Mini Case Study: Sundaram Finance Limited (SFL)

Background

Founded in 1954, Sundaram Finance Limited is one of India's oldest NBFCs, headquartered in Chennai. It is known for conservative lending, strong governance, and customer-centric service.

Financial Performance Highlights

- Stable profits with healthy NIM.
- Low NPAs compared to peers.
- CAR consistently above RBI norms.
- Avoided excessive reliance on short-term borrowings.

Journal DOI: 10.36713/epra1013 | SJIF Impact Factor (2026): 8.748 ISSN: 2347-4378
EPRA International Journal of Economics, Business and Management Studies (EBMS)
Volume: 13 | Issue: 3 | March 2026 -Peer-Reviewed Journal

SWOT Analysis of Sundaram Finance Limited(example)

Strengths	Weaknesses	Opportunities	Threats
Strong governance, low NPAs	Conservative Growth Limits Market Share	Expansion Via Digital Lending	Liquidity shocks in NBFC sector
Customer trust, brand reputation	Limited Presence Outside South India	Diversification into fintech partnerships	Regulatory tightening

MANAGERIAL AND FINANCIAL IMPLICATIONS

NBFCs must strengthen risk management frameworks, diversify funding sources, and adopt digital technologies to remain competitive. Regulators should ensure balanced oversight to prevent systemic risks while supporting NBFC growth. Improved transparency and governance will enhance investor confidence and customer trust.

Policy Recommendations

- RBI should encourage diversified funding models.
- NBFCs should adopt stress-testing frameworks.
- Greater collaboration with fintechs for efficiency.

CONCLUSION

NBFCs are vital for India's financial inclusion and credit expansion. However, their financial performance is highly sensitive to liquidity shocks, asset quality issues, and regulatory changes. A holistic approach combining robust risk management, digital transformation, and regulatory support is essential for sustaining NBFC growth and stability.

LIMITATIONS AND FUTURE RESEARCH

- Reliance on secondary data limits real-time insights.
- Comparative analysis across NBFC categories may not capture firm-specific variations.
- Future research should include primary data collection, stress-testing models, and cross-country comparisons of NBFC performance.
- Incorporating Explainable AI (XAI) in NBFC performance analysis could improve transparency.

REFERENCES

1. *Reserve Bank of India, Financial Stability Report, RBI, Mumbai, 2025.*
2. *Kumar, R., & Singh, A., "Liquidity Risk and NBFC Performance in India," Journal of Financial Studies, vol. 12, no. 2, pp. 45–58, 2020.*
3. *Sharma, P., "Asset Quality and Profitability of NBFCs," Indian Journal of Finance, vol. 15, no. 4, pp. 22–30, 2021.*
4. *World Bank, "Financial Inclusion and NBFCs in Emerging Economies," Washington D.C., 2024.*
5. *Sundaram Finance Limited, Annual Report 2023–24, Chennai, India.*
6. *BIS, "Global Report on Non-Bank Financial Intermediaries," Basel, Switzerland, 2023.*
7. *Deloitte India, "NBFCs: Navigating the New Normal," Deloitte Insights, 2022.*
8. *PwC India, "NBFCs in India: Building Resilience," PwC Financial Services Report, 2023.*
9. *CRISIL Ratings, "NBFC Sector Outlook," CRISIL Research, 2024.*
10. *ICRA, "Performance Trends in Retail-Focused NBFCs," ICRA Analytics, 2023.*